



THE LUNCHBOX 3011 ST JOHN'S IS AN ONSITE TUCKSHOP SERVING HEALTHY HOMEMADE MEALS FULL OF FRUIT & VEGETABLES. THE LUNCH BOX KEEPS ACTIVE BODIES & BRAINS MOVING.

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WHAT

We are a locally based family owned business. Our team is passionate about food. We are looking forward to cooking delicious lunches for your children. We have 27 years experience in the food industry. We are professional, personable, fun and parents- we understand kids! We are also currently serving lunches at Footscray City, Footscray West and Footscray North primary schools.

WHEN

Lunches will be available each Thursday & Friday. Thursday 7 February will be the first day students can order a lunch order.

We will deliver lunches to your school in cool packs by 1pm labelled with your child's name and class. Students nominated by the classroom teacher collect their classroom basket, with the teacher handing out the lunches.

HOW

We make your life easy, order online with Munchmonitor. For busy families juggling work commitments and all of those out of school activities, you can order up to 4 weeks in advance. Refer to the enclosed Munchmonitor information re setting up your account.

We are excited by the opportunity to provide delicious healthy homemade food to your children. Like our facebook page to stay up to date with new menu items and themed food days.

The Lunchbox 3011 team.



FAQ'S

Is The Lunchbox ran by school council?

No. The Lunchbox is an independent business. We have however, had extensive involvement with your school leadership team from the outset and have had their approval on our healthy menu.

My child has allergies and dietary requirements.

Our menu features many gluten free GF & dairy free DF options. Many of our dishes can be made as a gluten free option GFO. We work in a nut free environment. If your child has additional dietary requirements than the above listed, have a chat with us and we will do our best to cater to your child's individual needs.

My child is ill, can I cancel my order?

Yes. You have until 8.45am to cancel your order. At the bottom of your child's order, there is an option to 'Delete order'. When the order has been deleted a full refund will go back into your munchmonitor account.

Is your packaging eco-friendly?

Absolutely! We are very concerned about our ecological footprint and have sourced sustainable biodegradable boxes, bags & bottles. For hygiene reasons, supplying your own lunchbox is not possible.

The Internet is down and I could not place an order on time.

Technology is fabulous when it works! Munchmonitor have recently upgraded their system and 99% of the time we sail smoothly however, there are glitches. From our experience it is between 8am-8.30am. Avoiding this timeframe to place your order is helpful. In the event you are unable to place an order, advise the school office with your order NO later than 9.10am, they will ring it through to us and we will charge your account. Ensure you have topped up your account as we will not be able to place the order if funds are low. Keep in mind, you can order anytime up to 4 weeks in advance.